opentext[™]

Application Note

On-click Behavior for Documents on OpenText[™] Content Server

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Product:	OpenText™ Content Server
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Task/Topic	Features and Functionality
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Platform:	All
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Introduction

The following application note describes how users can manage the behavior of OpenText[™] Content Server when users click on a document. Depending on the needs of the users, Content Server could open the document overview page, download a local copy of the document on the desktop, or open the document in the web viewer which comes installed with Content Server. This behavior can be managed effectively by a Content Server Administrator from the Administration pages. The following whitepaper will describe the steps for managing the same.



Settings for Changing On-click Behavior in OpenText[™] Content Server

The OpenText[™] Content Server administrator can set the on-click behavior of files and documents in Content Server using the following settings.

Core System - Server Configuration - Presentation

From the Content Server Administration page, search for the **Core System - Server Configuration** section and select **Presentation**.

	opentext- o	opentext Content Suite Platform CE214								
Figure 1	Enterprise v Personal v Tools v Admin v My Account v 🕡 v									
	2 Content Server Administration									
		File: 0 pd x		Expand All	Collapse All					
		Presentation Configure elements related to presentation in the Context Server.	Server Parameters Configure Content Server parameters, including the "hsupport" directory URL prefix the Content Server Administrator parawood and e-mail address, global user interface preferences, number of threads and receive before send.	System Report Generate a system report or access a previously generated system report.						
		✓ Braval Administration								
		Configure Pre-Publishing Set up the publish apent, configure settings, and process existing items.	Troubleshoot pro-publishing and Thumbnails Troubleshoot problems with pre-publishing and thumbnails.							
		✓ Database Connections Administration								
		Lut Distance Connection Information From Previous Releases Lat connection information for external databases. The type of connection was created in previous releases of the connection Have Ware Formation Rever connections; can only be created using the "Manage Becure Databases Connections" Init, in bits section.								
		✓ Editor Administration								

From the available settings, select Configure Document Functions.

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	Enterprise v Personal v Tools v Admin v My Account v 🚱 v							
	N Configur	2 Configure Presentation						
		Configure elements related to presentation in the Content Server.						
ire 2			Server Configuration					
		Configure Document Functions Configure Document view preferences and the default target for Document or Version Ink.	Configure Links Configure how Content Server behaves when following a shared link.	Configure Promoted Functions Configure the functions that will be promoted on the Detail List View, New as Web Page, and Properties pages.				
		Configure Sidebar Configure the browse view sidebar and sidebar panels.	Configure Small and Large Icon Views Enable or disable large and small icon views.	Project Settlings Define the project settings, such as project status indicator and project overview				

From the available options, depending upon the user needs, you can select or clear the appropriate check boxes to enable certain actions when clicking documents in Content Server. The followng options are available for the user:

- Enable Document Open
- Enable View as Web Page
- Enable Document Overview Pages



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	Enterprise 🗸	Personal -> Tools -> Admin -> My Account -> 🕜 ->
	📡 Configu	are Document Functions
		Document Viewing Functions
Figure 3		Settings Allows documents to be opened using Office Editor. Image: Setting
		This leature relies on format filters configured for use with the Document Conversion Server. Enable View as Web Page
		Allows the Document Overview page to be used as the default target of Document or Version link. Enable Document Overview Pages
		Save Changes Cancel



Understanding Document Functions Settings

The on-click behavior works differently for each of the available settings in Document Functions depending upon the editor and web viewer module installed on Content Server. The editor configurations are defined separately and can be controlled by the Content Server administrator. See the following sections to learn more about editor configurations. The on-click behavior also differs based on whether the user is working in Content Server Classic View or Smart View. The following options are available for the web viewer:

- Default Web Viewer
- Brava Content Suite Viewer
- Intelligent Viewer for Content Suite

The following sections explain how the document functions work with each of the editors and viewers.

Document Functions with the Default Viewer Installed

With the default viewer, the on-click behavior works as follows for each of the three document functions.

Document Function	Classic View	Smart View
Enable Document Open	Uses a web browser to download a local copy of the file.	Uses a web browser to download a local copy of the file.
Enable View as Web Page	Use the default viewer to open the file.	Uses the default editor to open the file.
Enable Document Overview Pages.	Opens the document overview page.	Opens the document overview page.
All check boxes cleared	Opens the file using the default editor.	Opens the file using the default editor.
All checkboxes selected	Opens the document overview page.	Opens the document overview page.



Document Functions with Brava Viewer Installed

With the Brava Viewer, the on-click behavior works as follows for each of the three document functions.

Document Function	Classic View	Smart View
Enable Document Open	Uses the Brava Viewer to open the file.	Uses the Brava Viewer to open the file.
Enable View as Web Page	Uses the Brava Viewer to open the file.	Uses the Brava Viewer to open the file.
Enable Document Overview Pages.	Uses the Brava Viewer to open the file.	Opens the document overview page.
All check boxes cleared	Uses the Brava Viewer to open the file.	Uses the Brava Viewer to open the file.
All checkboxes selected	Uses the Brava Viewer to open the file.	Opens the document overview page.

Document Functions with Intelligent Viewer Installed

With the Intelligent Viewer, the on-click behavior works as follows for each of the three document functions.

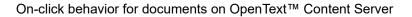
Document Function	Classic View	Smart View
Enable Document Open	Uses the Intelligent Viewer to open the file.	Uses the Intelligent Viewer to open the file.
Enable View as Web Page	Uses the Intelligent Viewer to open the file.	Uses the Intelligent Viewer to open the file.
Enable Document Overview Pages.	Opens the document overview page.	Opens the document overview page.
All check boxes cleared	Uses the Intelligent Viewer to open the file.	Uses the Intelligent Viewer to open the file.
All checkboxes selected	Opens the document overview page.	Opens the document overview page.



Understanding Default Editor Settings

Content Server comes with a default Office Editor which allows users to edit documents using a desktop-based editor. Content Server administrators can configure Content Server to support multiple editors, including Office Editor and Microsoft® Office Online. Set the editor precedence for users who can use more than one editor. The precedence setting determines which editor is used when a user clicks the promoted Edit or Open command in the Content Server Web UI. You can configure editor precedence on the Editor Administration > General Editor Settings administration page. For more information about configuring editor settings, see OpenText Enterprise Connect and OpenText Office Editor Installation Guide.

	Enterprise v Pe	ersonal ~	Tools Ad	lmin 🗸 My Account 🗸 🕜 🗸		
	📡 General E	ditor Settin	ıgs			
					Editor Availability Settings	
		Det	fault Availability	Set the availability for each editor. Editor availa	bility can be overridden by group editor settings.	
				Editor	Available By Default	Editor Rank
				O365 Office Online	V	4
				Office Editor	×	↑
				Editors not marked as available are unavailable unavailable. Editor precedence can be set by m		ble. Editors marked as available are available for all users except when a user belongs to a grou
					sers must have a valid Office 365 license. ce Online Settings administration page for more information.	
Figure 4		T	Froubleshooting	View editor availability settings for other groups	and users	
					Editor Settings	
			Promoted Open	Use doc.Fetch for Promoted Open	-	
				This setting configures the promoted Open fund	g the Content Server default implementation (doc.Fetch).	
		Add New Documents	New Documents	Set the new document types that will appear or	the Add Document page.	
				Hidden		Shown
					·	Microsoft Excel 2007
						Microsoft Excel 2010
						Microsoft Excel 2013
						Microsoft Excel 2016
					Microsoft Excel 97-2003	
					Microsoft PowerPoint 2007	
						Microsoft PowerPoint 2010





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